Internet Quick Start

Get connected quickly, by using this step-by-step guide.

Astound
Broadband

Your kit includes:

Internet Modem	Ethernet Cable	Coaxial Cable	Power Cord	Some kits contain eero

COAX   WALL   MODEM
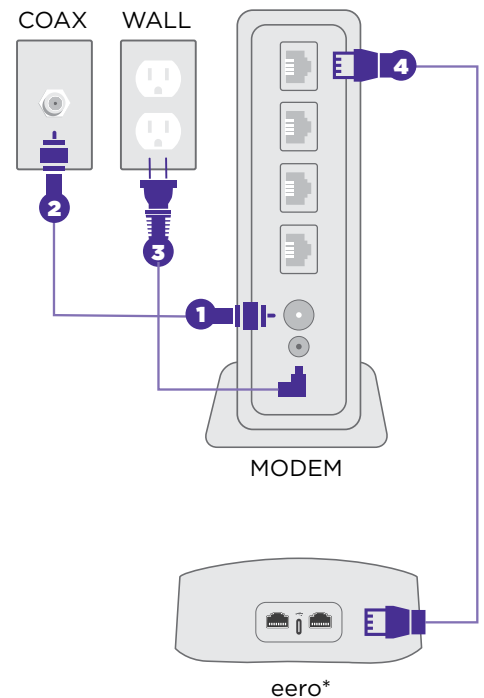
eero*

Connecting Your Modem

1 Connect the modem to either end of the coax cable.

2 Then connect the other end of the coax cable to the wall.

3 Plug the power cord into an electrical outlet and the other end into the modem.

10 min **Allow up to 10 minutes for the modem to power up.**

4 **If your kit contains eero*:**

Connect the ethernet cable to the back of the modem (go into port 1) and then connect the other end of the cord to the back of the eero port. If you have a port labeled 2.5G, use that port. Otherwise, use the port available.
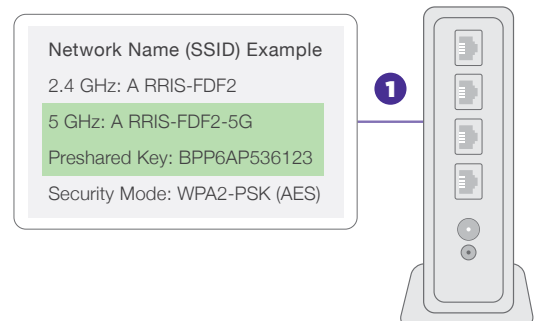
Wireless Set-up

If your modem has wireless capabilities follow these steps:

Collect 1 the following information from the bottom of your modem:

• **Network Name (SSID):** This is the name of the wireless network(s) available. We recommend using the information listed after 5GHz on the label, but you may connect to either one.

If you need support, please reach out to the Astound Care team to reset your password.

Open wireless settings on your computer **2** and click on the wireless network that has the same SSID as the bottom of the modem and enter the preshared key (encryption).

Network Name (SSID) Example
2.4 GHz: A RRIS-FDF2
5 GHz: A RRIS-FDF2-5G
Preshared Key: BPP6AP536123
Security Mode: WPA2-PSK (AES)

TIP: For optimal wireless signal and speed, place your modem in an open space, such as on top of a cabinet.

Need more support? Chat with an agent at astound.com or call 1.800.427.8686